



Incorporate advanced voice and artificial intelligence with speak2web for enhanced user experience

Have you ever felt that the digital assistants- as helpful and revolutionary they are-lack in certain places? Artificially Intelligent chatbots and digital assistants have billions of dollars invested in them, but when it ultimately comes to real-world global deployment, it's a big letdown. This is what Walter Angerer-experienced:he tried to talk to the digital assistant on his device after it had already navigated him to a website and was hugely disappointed, the voice support had abruptly ended. He set out to change that when he established his company-**speak2web**.

It's true that digital assistants are capable of addressing your basic needs like typing out a text to your friend or setting up a reminder on your calendar. But for people like Angerer, whose major part of the job happens online, feel that the digital assistants aren't integrated to give a complete experience. *"What was needed was a real AI with a language processing engine that could discern what*

people wanted when they spoke and respond in an intelligent way," points out Walter Angerer, the CEO and founder of speak2web. *"We established speak2web to address this problem and take the WEB to the next level."*

Taking it to the next level

The prime highlight of speak2web is it provides access to AI and Voice Dialog to clients of all sizes. In a gist, speak2web has created a dimension of allowing users to ask a regular question (natural language question) to the web and the system will

engage the full digital power of AI to find an accurate answer. It's a proud factor that speak2web is the first company to go beyond the "chat window" aka "chat bot" when it comes to web portals.

"Our company is breaking new ground by bringing highly sophisticated enterprise class technology to companies of all sizes," explains the CEO. *"We have gone the extra mile and created a new technology stack that allows everyone to start utilizing Artificial Intelligence, Voice Navigation, Natural Language Understanding, and more without any prior knowledge of AI or coding skills."*

Indeed, speak2web has managed to make this innovative technology available for all. Born out of the desire and the passion to change the web, speak2web has made things easy and convenient for everyone. This passion flows through everyone in the company and to keep the progress running smoothly, speak2web actively collects user and client feedback and addresses problems at a fast

pace. Many times, problems are addressed within hours or days and every feedback is welcomed and taken seriously.

When it comes to the user experience, the company is laser-focused and the user satisfaction is of utmost importance to it. Clients have a unique experience when they join hands with speak2web. The company has a few clients who look for customized experiences with deep integration into their backend systems. When it comes to smaller business, it offers a turnkey DIY solution that can bring a simple voice dialog and voice navigation to their webpage within minutes. *"Regardless of the size of the engagement or client, our team treats every request and feedback seriously and we work hard to ensure that our clients and their customers will get the best experience possible,"* notes Angerer.

The Team

Behind this incredible technology is a dedicated and hardworking team. And passionately inspiring the team is Angerer. Speaking about his people, he says: *"It's like we're all master artists working in unison on the same massive canvas. There's a big picture of getting a voice out to all businesses and everyone loves being able to freely blend in their perspectives."*

His words emphasize that his team is equally valuable as his clients. This is why the company culture at speak2web blends smoothly with the clients to create trusting and lasting relationships. And this is something that Angerer absolutely adores. *"I absolutely love how our team views each client and prospect with the same level of respect and appreciation regardless of how big or small of a business they are. Our clients are genuinely excited to be able to add spoken narratives and*

the remaining suite of user experience optimizations from speak2web. Our team is helping them serve their customers in a more personalized and streamlined fashion,” he summarizes.

In fact, as the CEO and the founder, he prides himself on the partnership he has with every person at speak2web. He believes that it fosters a winning attitude and integrity with this group of entrepreneurial champions! At speak2web, everyone’s ideas are welcomed and Angerer says this encourages positive thinking.

Time for Voice!

Many analysts across the industry agree that 2019 is the Year of Voice and that includes speak2web too. The company is convinced that voice technology will make a big leap forward this year and it is committed to make it easy for web developers to deploy voice technology and artificial intelligence. *“We hope that we will soon reach a point where an intelligent voice dialog on web portals is expected rather than being a surprising feature,”* he concludes.

*Walter Angerer
CEO & Founder*



Leading the Frontier

Walter Angerer is the CEO and founder of speak2web. Prior to founding speak2web Walter has been leading several companies as CEO and worked as a partner in a California based Venture Capital firm. Before that, Walter led large global teams with more than 700 team members with offices across three continents. During his entire career, Walter put a strong emphasis on building high performing teams and strong team culture, ensuring that everyone was performing at their best.

“I am very passionate about empowering my team to make our clients successful. By empowering team members, we increase buy-in and ownership across all our employees.”